



Finch's
Bespoke Surfaces

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IMPORTERS & FABRICATORS IN GRANITE - QUARTZ - MARBLE - SLATE - STONE

Terms & Conditions If You Template and Install Your Own Worktops

Some private and many of our trade customers would like to template and fit their own granite worktops. This is unusual with a private customer but fairly common with our trade/kitchen installer partners and in either scenario it's easily done with our expert help. The guide below is very similar to the rules that must be followed if our fitters template and fit the worktops for you but there are some additional points that you should be familiar with.

If you do decide to template and fit yourself we insist on full payment before we fabricate your worktops.

THE TEMPLATES THAT YOU GIVE TO US WILL BE REPLACED EXACTLY TO YOUR SPECIFICATIONS SO PLEASE MAKE SURE THAT THEY ARE CORRECT.

What may look like a simple project can become very troublesome and costly when you take into account all the variables such as badly fitted units, uneven surface levels and the need for precise sink and hob cut outs. There is always a chance of a breakage that can work out very costly to replace. We strongly suggest that if you are not used to this sort of manual work you use our template and fitting service.

If you would still like to template and fit your own worktops you will be pleased to know that we will give you the best attention and help while planning your project to minimize the risks, advise you on the best jointing positions, cut outs and any other information we think helpful and useful to ensure a perfect and trouble free installation.

In order for us to process and manufacture projects as efficiently and accurately as possible, it is essential the following points are addressed and if needed then carried out prior to you supplying us with your templates. We do not insist on these requirements to make the job more difficult, it's only required to help you eliminate any problems before the project is fabricated.

General Information Collection or Delivery

- 1) Delivery will be charged on top of the worktop price. The cost will depend on location but please expect in between £50 to £100 depending on your area. (as opposed to £250 to £350 for template and fitting costs). We can only deliver to your driveway, garage or suitable storage area. We will not place the worktops onto the units when we deliver to you. Provisions should be made to store the worktops in a vertical position and not flat on the floor. Turning the pieces flat provides the most likely place that a breakage may occur. Please bare this in mind when ordering.
- 2) If you decide to collect your new worktops you must have a suitable vehicle such as a standard transit or long wheel base sized van (depending on the length of the worktops).
- 3) Our staff will help you load your new worktops into your vehicle. The ideal way to transport kitchen worktops is vertically so that they are stood on edge, such as on an "A" frame. Do not carry worktops flat as this will certainly cause a breakage. We will advise you on the best way to carry the worktops but take no responsibility for any breakages after you leave our premises.
- 4) Any breakages after delivery will not be refunded or replaced.

Customer Supplied – Templates for Worktops

- 1) Where templates are supplied to us by you they must be to actual finished size. The templates must be exact with all details marked on them. We will take no responsibility if you have made any errors. We will replicate your templates exactly to your sizes and specifications.
- 2) Templates should be made from moisture resistant plywood of 6mm minimum thickness. It is unacceptable to supply templates made from mdf, carboard or paper.
- 3) All requirements must be clearly marked on the template including edges to be polished, Rounded corners, position of tap holes, sink and hob cut outs, joint positions and overhangs.
- 4) All joint positions must be clearly marked "GRANITE JOINT" (material constraints permitting).

- 5) All internal cut-outs such as hobs, sinks, tap holes and pop up socket cut outs must be cut out accurately and separate templates including make and model numbers from the manufacturer supplied. In certain cases you may also need to bring the hob and sink with your templates for size verification.
- 6) All templates must be numbered i.e. 1 of 7 2 of 7 ect.
- 7) When you call in with your templates we can discuss any alterations and/or additional work that would need to be carried out before the new worktops can be fitted.
- 8) Overhangs, end panels and other size additions must be marked clearly on the templates. Standard overhangs from the doors are usually 20mm +/- 3mm and 40mm +/- 3mm from the carcass but we accept no responsibility if you make a mistake and overhangs are later found to be unacceptable.(we suggest you measure from the carcass)
- 9) Granite & quartz worktops standard thickness is 30mm (+/- 2mm)
- 10) Granite & quartz splash-backs standard thickness is 20mm (+/- 2mm)

Splashbacks / Upstands/ Hob Splashbacks

- 1) Where splashbacks / upstands are to be fitted we can take no responsibility for the curvature & alignment of the walls. Granite and quartz will not bend therefore there may be gaps behind the splash-backs when fitted. These gaps can easily be filled with painters cork after you have fitted them.
- 2) Where full height splash backs between worktops and cupboards or hob splash back between worktops and extractor unit are required we are unable to make these fit with no gaps. A certain amount of tolerance is required to fit these items as to avoid damage to the underside of the cupboard or extractor unit. Tolerance for cupboards is usually around 4-5mm and anything up to 60mm for extractor units with curved glass. This is needed to avoid damage to the glass due to any heat expansion. Too tight a fit may crack the glass.

Kitchen Units & Worktops

- 1) All surfaces/carcasses to be templated must be complete, flat and level. The final level of the worktops can only be as good as the level of the units supporting them.
- 2) All units that are to have granite fitted to them must be well constructed, fixed together and be fully fitted. This includes end panels or other additions to the main units. We accept no liability for problems caused by additions or alterations to the furniture or appliances ect. after you have supplied the template/ drawing and we have started production.
- 3) Any alterations made by either yourself, kitchen company or fitters after the templates have been made must be amended by you, in person at our factory. We will not accept any alterations given verbally over the phone. You can however fax or email us your changes for review but you still may need to approve these in person at our factory.
- 4) If you are replacing existing worktops they should be removed to make your templates. This allows the carcasses to be viewed, assessed and steps can be given if any additional work needs to be carried out before the new worktops could be fixed.
- 5) Any units to be fitted directly on top of the worktops must be fitted after the worktops (recommended) or on adjustable wall brackets to give adequate clearance. It is not acceptable to leave a gap and expect to slide the worktops under.
- 6) If any walls around the worktops are to be plastered or altered in any way they must be done either before templating or after fitting the worktops.

Gas or Electric Hobs

- 1) Recessed / flush fitting hobs will be charged at an extra rate to a standard hob cut out. You must supply us with the booklet / cutting sizes that are required for your make and model. This booklet should be in the box with your hob. We will only use the dimensions given in this booklet unless otherwise instructed by you. We will also need to have your flush fitting hob here at our factory when it is due to be fabricated to ensure a perfect fit. Tolerances given by the manufacturer of around 2-4mm for hobs made with glass are common. This is needed to avoid damage to the glass due to any heat expansion. Too tight a fit may crack the glass so expect to fill this gap with silicone as per the manufacturer's instructions.

Sinks

- 1) Belfast/butler sinks must be fixed in position before you template. In some cases joints may be needed behind the sink to enable the tap to be fitted if it is impossible to reach it from under the sink unit. Ceramic

sinks are very rarely straight so we suggest you allow a minimum of 10mm overhang of worktop all around the sink cut out.

- 2) Under-mounted sinks cut out sizes/ make and model must be supplied with the templates. In some cases we may also need you to supply the actual sink. The sink should be fixed bonded to the granite / quartz from the underside using either granite resin glue and securing tiles/ blocks or fixing clamps. The choice of method is down to whatever you deem as suitable. Silicone is used to create a watertight seal from the under sink rim to the granite.
- 3) We strongly suggest that a small shelf is attached under any sink / waste disposal unit after fitting to take any excess weight.
- 4) If you would like an alternative way for the sinks to be attached to the granite you may provide a sub top on your unit that is cut out to the size of the sink with an 8mm tolerance for the sink to move forward & backwards and side to side. We will be able to give you more information/ advice on this if you contact us before you make the templates.
- 5) Under-mounted sinks that are heavy such as pot or ceramic sinks cannot be bonded onto the granite in the same way as lighter stainless steel sinks. It is the customers / kitchen supplier/ kitchen fitters responsibility to fix a shelf to mount the sinks on before templates are made.

Taps

- 1) Any tap hole cut outs must be marked clearly on the templates. It is your responsibility to give us all the information on unusual taps/ tap hole sizes.
- 2) If the tap is any different to standard sizes you should have information / booklet that came with the tap. If you do not have the booklet then you may need to bring the tap to our factory when dropping off the templates.

Windowsills

Windowsills can be made in either 20mm or 30mm thickness. Please mark this clearly on the template or drawing. Make sure you allow for a splashback meeting up to the cill and the extra for any overhang.

If any of the above conditions are not met, we will use our best endeavors to fabricate your worktops accurately to your specifications but take no responsibility whatsoever for any misinterpretations.